

# Mulligans Commission

#### Intercommunication Plan

City Council Meeting, March 3, 2015



# Using transparency to move us forward is a smart idea.

#### Transparency

- Publish Mulligans Commission charter
- Publish Mulligans Commission goals and work plan
- Publish working session agenda and meeting notes
- Provide frequent status updates to public
- Publicize acceptance of recommendations by City Council

#### Trust

- Remove doubt
- Establish good intentions of the City Council
- Earn belief in the Mulligans Commission

#### Acceptance

- Of process
- Of direction
- Of structure
- Of each other



## Communication is the key.

Communicate to the public appropriate items of business that relate to the Mulligans Commission in which the public will have high interest:

- Publish Mulligans Commission charter
- Publish Mulligans Commission goals and work plan
- Provide frequent status updates to public
- Publicize acceptance of recommendations by City Council
- Create a positive message about the good things happening at Mulligans





### Channels

Establish Mulligans Commission page on sic.utah.gov

Policy E.1 – City Website – The City's website (sic.utah.gov) will remain the City's primary and predominant internet platform. Source: City of South Jordan City-wide Policy 110-01, "Use of Official Social Media," revised 2/11/2015, approved by City of South Jordan Council 2/17/2015. p.4.

Leverage official social media websites (Facebook® and Twitter®) when updates are published to Mulligans Commission page

> Policy D.1 – The best, most appropriate City uses of social media fall into three categories: (b) As marketing/promotional channels which increase the City's ability to broadcast its messages to the widest possible audience.

> > Policy D.2 - Wherever possible, content posted to social media platforms will also be available on or linked from the City's website.

Source: City of South Jordan City-wide Policy 110-01, "Use of Official Social Media," revised 2/11/2015, approved by City of South Jordan Council 2/17/2015. p.3.

Provide press releases through appropriate channels as warranted



## Process

#### Mulligans Commission:

- writes information pieces and provides to City Communications Coordinator for review with appropriate City departments
- includes City Council and City Manager on submissions to create "awareness" and opportunity to comment or act as they see fit



